

May Propels CILA Into The New Millennium

Rachel Gordon
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Paul May, the new president of the Chartered Institute of Loss Adjusters (CILA) is planning a major modernisation programme.

He said he is "disappointed the institute is run by an "all male, all white committee" and emphasised he is looking to open up opportunities.

At 43, May is CILA's youngest ever president and says he wants to grow the membership. Those handling claims in sectors such as building societies and travel agents will be targeted.

Education is a key focus, and May has been instrumental in setting up a series of adjusting master classes. Beyond technical areas, May says he is also keen to tackle practical areas such as personal safety for female adjusters.

Employability is another major issue. "Adjusters are constantly developing their skills, but don't need to see working in a traditional firm as the only option," he said. Members are now working in a range of other areas including law and broking firms, he commented.

May is highly qualified - he holds a law degree and MBA among other distinctions. He wants to boost the numbers of members taking exams.

These will not all be aimed at the highest level. CILA recently launched the Society of Claims Technicians, and members take their first exams in November.